**** **RETURNS FORM**

For Thermometers Only:
MODEL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

SERIAL No\*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

MULBERRY HOUSE
MULBERRY LANE
GORING-BY-SEA
WEST SUSSEX
BN12 4RD

sales@tmethermometers.com Tel: 01903 700651

*Please fill in form below and include with item(s)*

**REPAIR** Tick applicable

1. **MM2000 Series Handheld Thermometer (£35)**
2. **MM7000 Series Handheld Thermometer (£105)**

*The Instrument will be calibrated as part of the repair. A label confirming calibration date and UKAS Traceable certificate are provided. Please state the required calibration temperature points in the TABLE below. Additional points can be included at a charge of* ***£10 per additional point****.*

*FOR REPAIRS ONLY: In order to help our repairs process, please use the box on page 2 of this form to provide us with as much detail of the issues you are experiencing with your handheld*

 **CALIBRATION WITHOUT REPAIR** (for required calibration temperature points, see TABLE below)

1. **Calibration of handheld thermometer OR probe**

*Including UKAS Traceable calibration certificate* ***(£35 for four points; £10 per point thereafter)***

1. **System Calibration for 1 thermometer paired with
1 probe (£55 for four points)**

*Including UKAS Traceable calibration certificate. Additional probes can be added @* ***£25 each****.*

1. **UKAS Calibration Certificate for thermometer OR probe**

*If UKAS calibration required please contact us for a full quotation*

**If you require a system calibration of non-handheld thermometers and probes, please contact TME for a quotation.**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **TME RECOMMENDATIONS;****For applications in FOOD -** -20, 0, +20 & +80°C**For applications in LEGIONELLA:** 0, 20, 55 & 80°C | **Alternatively, please state your desired points between -30 and 300°C**

|  |  |
| --- | --- |
| Temperature point 1 |  |
| Temperature point 2 |  |
| Temperature point 3 |  |
| Temperature point 4 |  |

 |

 **Further Information:**

*Contact Details Invoice Details Return Delivery Details*

 Company: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Contact name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 Post Code: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 Tel. No: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Purchase Order Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \*Serial No. is located in the battery compartment

**Return Carriage Charges -** £9.75\*\* (+ vat) is applied for the return of your equipment to you at one UK Mainland business address (Excludes Northern Ireland, Channel Islands, Scottish Highlands & Islands and the Isle of Man)

\*\*Subject to change, but price correct as at August 2025 using Fedex Next Working Day delivery

**REPAIRS**

Please describe the issues you are experiencing with your handheld thermometer.

|  |
| --- |
|  |